

## AG 2021 REFUND POLICY

The Scout Association of Australia Victoria Branch ('Scouts Victoria'), trading as Anything Goes enacts the following refund policy for the Event known as Anything Goes 2021 ('AG' or 'Event').

Where a refund is requested, or the event cancelled, all Participants, and AG, will be subject to the policy as below:

- 1) Refund on Medical and Compassionate Grounds
  - a. Should a Participant be unable to attend due to medical or compassionate reasons, upon presentation of either a medical certificate or COVID-19 testing receipt/ other information for the relevant period, a full refund will be made to that Participant.
  - b. A refund on medical or compassionate grounds can be requested at any time prior to the Event, and until five days after the conclusion of the event. Any requests made outside of this period will be considered by the Camp Director in consultation with the Treasurer.
- 2) Refund on other Participant based grounds
  - a. Should a Participant be unable to attend for any reason other than on medical or compassionate grounds, a refund will be made at the discretion of the Camp Director in consultation with the Treasurer.
  - b. A refund request must be made within five business days before the Event.
- 3) Refund due to cancellation by Scouts Victoria
  - a. Should the Event be cancelled by Scouts Victoria, each Participant will be owed a refund subject to full payment of the Event's liabilities.
- 4) Refund due to cancellation by the Victorian Government
  - a. Should the Event be cancelled by the Victorian Government, each Participant will be owed a refund subject to full payment of the Event's liabilities.
  - b. In the event that cancellation does occur, refunds will be made within one month of cancellation to all Participants who have made payments of any value.
  - c. A refund made under cl.4(a) may not be for the full amount, each Participant will
- 5) Refund due to cancellation by AG
  - a. Should the Event be cancelled by AG, each Participant will be owed a refund subject to full payment of the Event's liabilities.
  - b. In the event that cancellation does occur, refunds will be made within one month of cancellation to all Participants who have made payments of any value.
  - c. A refund made under cl.3(a) may not be valued at the full amount, each Participant will be given a breakdown of accounts for the Event and be paid a percentage of remaining funds which is available after all necessary classes of liabilities for the Event are paid, based upon what that particular Participant has already paid.
  - d. Should cl.3(a) be enacted, all Participants will be informed as soon as possible of the likely refund payable.

be given a breakdown of accounts for the Event and be paid a percentage of remaining funds which is available after all necessary classes of liabilities for the Event are paid, based upon what that particular Participant has already paid.

- d. Should cl.4(a) be enacted, all Participants will be informed as soon as possible of the likely refund payable.

5) Refund of Pre-Paid meals

- a. If any of the above provisions are enacted within 72 hours of the Event, no refund shall

be payable on pre-paid meals. Due to the nature of pre-paid meals, all meals are ordered before the event with suppliers being paid in full before the event. AG is given no remuneration because of the pre-ordered meals and collects money on behalf of external suppliers.

- b. Should Participants wish to change the allocation of their pre-paid meal to another Participant, that must be arranged in consultation with the Canteen Manager.

Table One for cl. 3 and 4

Formula for Refunds where liabilities must be paid. Figures used are for illustrative purposes only.

<b>Participant Fees Paid (Example Only)</b>	<b>Total Actual Income (Example Only)</b>	<b>Total Event Liabilities at Cancellation (Example Only)</b>	<b>Percent Apportioned to each Participant (Example Only)</b>	<b>Maximum Refund Payable (Example Only)</b>
A= \$72	\$100,000	\$25,000	$\frac{1}{4} = \$18$	$\$54 = \$75 - \$18$
B = \$57	\$100,000	\$25,000	$\frac{1}{4} = \$14.25$	$\$42.75 = \$57 - \$14.25$
C = \$82	\$100,000	\$25,000	$\frac{1}{4} = \$20.50$	$\$61.50 = \$82 - \$20.50$